



RAISING STANDARDS IN THE WORKPLACE





Raising standards in the workplace involves a strategic and consistent approach. One effective method is the 5-Step Approach, which includes:

1. **Hold Yourself to a Higher Standard:**

Lead by example. Your team will be more engaged and willing to meet high standards if they see you doing the same.

2. **Chart the Course:**

Clearly define where the team is heading and what success looks like. Clarity in goals helps maintain high-performance standards.

3. **Communicate Your Expectations:**

Make sure each team member understands their roles and responsibilities. Clear communication of expectations is crucial.

4. **Observe Your Team at Work:**

Being present and observing your team's work helps you ensure that your expectations are being met and provides opportunities for real-time guidance.

5. **Coach to Increase Performance and Potential:**

Invest in your team's future potential by coaching them. This involves holding them accountable and helping them grow.



Additionally, setting a high standard for your team involves several key aspects:

- **Establishing** how the team works together and communicates.
- **Handling** conflict and processing mistakes or failures.
- **Organizing** work and managing commitments to each other and clients.
- **Focusing** on continuous growth and development.
- **Demonstrating** loyalty and establishing trust.
- **Celebrating** and rewarding success.

Implementing these steps and focusing on these areas can effectively raise standards in your workplace, creating a more productive and positive environment.